About the WorldCare MSO

If you are diagnosed with a serious and complex medical condition, WorldCare's Medical Second Opinion (MSO) service can provide insights and recommendations on your diagnosis and treatment plan.

Key Facts about WorldCare



25+ years of providing expert medical second opinions to members around the world



6 leading U.S. medical institutions in The WorldCare Consortium®



Unrivaled expertise from medical specialists and subspecialists with direct access to over \$4B in annual research on critical illnesses



No travel or additional doctor visits needed. 100% virtual and PIPEDA compliant

WorldCare MSO Service Quick Facts



A WorldCare Nurse Case Manager guides you through the MSO process, gathering medical records and providing frequent updates



4-7 medical specialists and subspecialists participate in each MSO team review



1 in 4 MSOs results in a change in diagnosis

3 in 4 MSOs result in a change in treatment plan



In most cases, your personalized MSO report is electronically delivered within two weeks of complete case submission



A physician you designate from your local care team will receive a copy of the report to help with discussions regarding your treatment and care



A WorldCare MSO is available to you at no cost as part of your benefits*

*WorldCare does not cover treatment costs



To learn more or to request an MSO, contact WorldCare or your benefits administrator. Tel. 1.877.676.6439 or www.worldcare.com